



07 April 2026

To all Bidders

Dear Sir/ Madam,

Design, Supply, Installation, Configuration, Testing and Commissioning of a modern, secure and scalable IT Network infrastructure

Procurement Reference Number: MTPA/IFB/28/2025-26

Clarification No. 1

Replies to clarifications sought are as follows:

Q1. Backup – Number of Instances

Bidders shall propose a backup solution covering a minimum of five (5) critical instances/workloads. The final scope and configuration may be refined during the Low-Level Design (LLD) phase in consultation with MTPA.

Q2. Scope of Cabling

The scope includes network and electrical cabling within the server room, as well as cabling required for connectivity to network equipment and wireless access points, where applicable.

Q3. Warranty of Equipment

All equipment supplied shall be covered by a minimum of three (3) years manufacturer warranty and support. Bidders shall clearly indicate the warranty terms and coverage for all equipment proposed.

Q4. Replication of Server Instances

Bidders shall propose appropriate backup and disaster recovery mechanisms, including replication where applicable, in line with the requirements specified in the TOR. The detailed configuration will be finalised during the Low-Level Design (LLD) phase.

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Q5. Number of Virtual Machine (VM) Instances

Bidders shall propose a virtualisation solution supporting a minimum of five (5) virtual machine instances, in line with the backup requirements specified. The final configuration may be refined during the Low-Level Design (LLD) phase.

Q6. Software Licenses

Bidders shall include in their proposal the cost of software licenses for the first year (Year 1). Renewal of licenses for subsequent years shall be borne by MTPA, and bidders shall clearly indicate the annual renewal costs for Years 2 and 3.

Q7 Software Maintenance

The proposed backup solution shall include software support, updates, and maintenance for the duration of the contract. Bidders shall clearly specify the support coverage and licensing model for the backup solution.

Q8. Multi-Factor Authentication (MFA)

Bidders shall propose an appropriate Multi-Factor Authentication (MFA) solution, preferably soft token-based, aligned with industry best practices and compatible with the proposed infrastructure.

Q9. Fire Detection Specifications

Bidders must comply with the minimum technical specifications as outlined in the bidding document. Any proposed solution must meet or exceed these requirements.

Q10. Scope of Electrical Works

Electrical works shall cover the complete server room setup, including racks, servers, network equipment (including switches), and associated infrastructure.

Benoit Harter
Director

A handwritten signature in black ink, appearing to read "B. Harter", written over a white rectangular area.