



CARGO HANDLING CORPORATION LIMITED

CHC BUILDING, MER ROUGE, PORT-LOUIS

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EXPRESSION OF INTEREST

OPERATION OF A CANTEEN AT CHCL

Reference No.: [CHCL/EOI/CN/02/2026]

1. INTRODUCTION

The Cargo Handling Corporation Ltd (hereinafter referred to as “CHCL”) hereby invites reputable and experienced caterers/food service operators (hereinafter referred to as “the Caterer”) to submit an Expression of Interest (“EOI”) for the lease of the canteen space at CHCL and the operation of a staff canteen thereat.

This EOI is issued to identify and shortlist interested and qualified Caterers who may subsequently be invited to submit detailed proposals.

This EOI is not an offer or a commitment by CHCL to enter into any contract.

2. BACKGROUND

CHCL wishes to provide its employees with access to a clean, hygienic and affordable canteen service on its premises at the Mauritius Container Terminal, Mer Rouge, Port Louis. CHCL has around 1,200 employees. Some 200 – 300 employees are scheduled to work on each shift (1st shift: 07 00 hrs to 15 00 hrs; 2nd shift: 15 00 hrs–23 hrs). The canteen premises are available from 0700 to 2200 hours. Service should be available for lunch from 10 00 hrs to 1300 hrs and dinner from 18 00 hrs to 20 30 hrs. CHCL does not intend to operate the canteen itself and therefore seeks a competent Caterer to lease the designated space and run the canteen at the Caterer’s own cost and risk.

3. SCOPE OF THE ASSIGNMENT

The successful Caterer will be required to lease the space provided by CHCL and to operate a canteen service for the employees of CHCL. The main requirements are as follows:

1. Lease of space: The Caterer shall lease the canteen premises, located at Mauritius Container Terminal, measuring approximately 300 square metres, for an initial period of two years, which may subsequently be extended for another period of two years, subject to satisfactory performance. The premises shall be used exclusively for the purpose of the canteen.
2. Provision of meals: The Caterer shall provide breakfast, lunch, snacks, dinner and/or other meals to the employees of CHCL.
3. Reasonable prices: The Caterer shall offer meals and beverages at reasonable and affordable prices to CHCL employees. The price list shall be submitted to CHCL for approval prior to commencement of operations, and any subsequent revision shall be subject to the prior written approval of CHCL.

4. Utilities: The Caterer shall pay all utility bills relating to the occupation and operation of the canteen, including electricity, water and telephone charges.
5. Equipment: The Caterer shall, at its own cost, supply, install and maintain all equipment, cooking gas, appliances, kitchenware, crockery, cutlery, racks and other items necessary for the operation of the canteen, and shall remain responsible for their insurance, maintenance and replacement.
6. Personnel: The Caterer shall, at its own cost, recruit, train, supervise and pay all personnel required to operate the canteen, in compliance with the labour laws of Mauritius. Such personnel shall be suitably qualified, in good health, holding a food handler certificate and properly attired.
7. Hygiene and food safety: The Caterer shall comply with all applicable legislation and standards on food safety, hygiene and sanitation, including the Food Act 1998 and regulations made thereunder, and shall hold all necessary licences and permits.
8. Compliance and insurance: The Caterer shall comply with applicable health and safety legislation and shall take out adequate insurance cover, including public liability and employer's liability.
9. Maintenance and cleanliness: The Caterer shall keep the premises, equipment and surroundings clean, tidy and in good condition, and shall ensure proper waste management and pest control.

4. OBLIGATIONS OF CHCL

CHCL shall make the designated canteen space available to the successful Caterer against a rental fee. Any further obligation of CHCL shall be specified in the contract. CHCL will only provide tables with chairs.

5. ELIGIBILITY REQUIREMENTS

Interested Caterers must satisfy the following minimum requirements:

- Be a legally registered entity in Mauritius, or a joint venture/consortium with a designated lead member.
- Have relevant experience in catering/canteen operation, preferably for institutions or organisations of comparable size, during the last five (5) years.
- Hold valid licences and permits required to operate a food establishment (e.g. Trade Licence, Food Handler's licence, and clearance from the Ministry of Health and Wellness or other relevant authority).
- Be up to date with obligations to the Mauritius Revenue Authority (income tax, VAT) and statutory contributions (e.g. CSG, NSF, levy).
- Have the financial and technical capacity to provide all equipment and personnel and to meet all operating costs, including utility bills.
- Not be debarred or suspended from participating in public procurement, in accordance with the Public Procurement Act 2006 and the Public Procurement Regulations 2008.

6. CONTENT OF THE EXPRESSION OF INTEREST

Interested Caterers shall submit the following documents and information:

1. A duly completed and signed Expression of Interest Form (Annex A).
2. Company profile, including a copy of the Certificate of Incorporation/Business Registration Card.
3. Details of relevant experience in canteen/catering services, including a list of past and current clients, with contact references (Annex B).
4. Copies of valid licences, permits and food safety certificates.

5. Proof of compliance with the Mauritius Revenue Authority and statutory bodies (tax clearance/certificates of compliance).
6. Signed Financial statements for the last three (3) financial years.
7. A brief description of the proposed canteen operation, including sample menus (European, Chinese, Indian and Local) for one-month, indicative price range, proposed staffing and the equipment to be supplied. The following minimum equipment should be available when delivering the service: Bain Marie, freezers, refrigerators, ovens and industrial rice cooker.
8. Curriculum vitae of key personnel (manager/head chef/supervisor), where available.
9. A signed declaration that the Caterer is not debarred from public procurement and has not been convicted of any offence involving fraud or corruption.

7. EVALUATION AND SHORTLISTING

Expressions of Interest will be evaluated by CHCL on the basis of the eligibility requirements and criteria below. Only Caterers who meet the eligibility requirements will be considered for shortlisting.

Evaluation criteria	Marks	Remarks
Relevant experience in canteen/institutional catering	30	
Technical and financial capacity (equipment, personnel, financial standing)	25	
Quality of proposed service (menus, hygiene standards, pricing approach)	30	
References and past performance	15	
Total	[100]	

The minimum pass mark is 70 marks

Note: Shortlisted Caterers will be invited to submit detailed proposals and the proposed rental prices, under a separate Request for Proposal/bidding document.

8. SUBMISSION OF EXPRESSIONS OF INTEREST

Expressions of Interest shall be submitted in a sealed envelope bearing the reference “EOI for OPERATION OF A CANTEEN AT CHCL– (Ref. No. CHCL/EOI/CN/02/2026)” and addressed to:

**The Managing Director,
Cargo Handling Corporation Ltd
Mer Rouge, Port Louis**

Submissions shall be deposited in the Bid Box at the above address (or sent by registry.quotations@chcl.mu) not later than **Wednesday, 04 November 2026 at 10:30 hours** (Mauritius time). Late submissions will not be considered.

Expressions of interest shall be in English and signed by a duly authorised representative of the Caterer.

9. CLARIFICATIONS

Requests for clarification may be addressed in writing to Managing Director, Cargo Handling Corporation Ltd, Mer Rouge, Port Louis on quoteclarifications@chcl.mu not later than 14 days prior to closing date of submission of bids. Reply clarification will be made available to all interested Caterers.

10. GENERAL CONDITIONS

A site visit may be arranged on **Thursday, 22 October 2026 at 10:30** for interested Caterers to inspect the premises.

- CHCL reserves the right to accept or reject any Expression of Interest, to annul the process and reject all submissions at any time, without incurring any liability to the Caterers.
- All costs incurred by the Caterer in preparing and submitting its Expression of Interest shall be borne by the Caterer.
- Submission of an Expression of Interest does not guarantee an invitation to submit a proposal or the award of any contract.
- Information provided shall be treated as confidential by CHCL, subject to applicable law.
- Any false or misleading information may lead to disqualification.
- The lease and any resulting agreement shall be governed by the laws of Mauritius.

Cargo Handling Corporation Ltd

Date: 15 October 2026

ANNEX A – EXPRESSION OF INTEREST FORM

To: The Managing Director, Cargo Handling Corporation Ltd, Mer Rouge, Port Louis

Re: Expression of Interest for the Lease of Space and Operation of a Canteen at CHCL – Ref. No. CHCL/EOI/CN/01/2026.

We, the undersigned, hereby express our interest in the above assignment and submit the following information:

Item	Details
Name of company/firm	
Business Registration Number (BRN)	
Registered address	
Telephone / Mobile	
Email	
Contact person and designation	
Year of incorporation	
VAT Registration No. (if applicable)	
Number of years' experience in catering	
Number of staff currently employed	

We confirm that:

- We have read and understood the Expression of Interest, including the obligation to lease the space, offer meals at reasonable prices to CHCL employees, pay all utility bills (electricity, water and telephone), and supply all equipment and personnel.
- The information provided in this submission is true and correct.
- We are not debarred or suspended from participating in public procurement.

Signature: _____

Name: _____

Designation: _____

Date: _____

Company stamp: _____

ANNEX B – RELEVANT EXPERIENCE

Please list relevant canteen/catering contracts undertaken in the last five (5) years.

No.	Client name and address	Nature of service	Number of persons served daily	Period (from – to)	Contact person and telephone
1					
2					
3					
4					
5					