PRIME MINISTER'S OFFICE
(Defence and Home Affairs)

ADDENDUM No. 1

Ref: **PMO/EOI/01/2026**

Invitation for Expression of Interest for the e-Passport Project

To: All Prospective Bidders

Please refer to our invitation for Expression of Interest dated 29 September 2026 on the above-mentioned project.

2. In respect of the queries raised by prospective bidders, the following clarifications are provided in the table below:

No.	*Query*	Response
1	*Personnel capabilities – Pages 5 and 19.* *Please confirm the required team composition.* *The EOI specifies five IT-related technical staff, including at least three Degree holders, while the Technical Support Staff Summary appears to list one Project Manager, one Alternate Project Manager, and three IT staff members.* *Are the Project Manager and Alternate Project Manager included in the required five technical staff members?*	The Project Manager and Alternate Project Manager are included in the five required personnel, as specified in the Technical Support Staff Summary Table of the EOI.
2	*Personnel capabilities – Form TECH-6. Please confirm whether the primary and secondary profiles are required only for the Project Manager position or for all positions, as the form states that "primary and secondary shall be nominated for each."* *If this requirement applies to all five positions, does that mean we must submit a total of ten CVs?*	For the purpose of this EOI, five CVs are required, comprising the Project Manager, Alternate Project Manager and three IT Staff. Requirement for primary and secondary nominations in Form TECH-6 refers to the Project Manager and Alternate Project Manager respectively.
3	*Form TECH-2 B.2 – Page 11. Can you clarify what is meant by "Number of Contract": is it the contract reference number, or how many times the contract was renewed?*	"Number of Contract" refers to the contract reference or identification number, where available, and not the number of contract renewals.

No.	*Query*	Response
4	*Form TECH-2 A.4 – Page 9. Please confirm the required number of years of financial statements to be submitted.* *The relevant paragraph refers to "the previous five calendar years," whereas the table appears to cover only four years.*	As specified under Section 6(ii) – Submission Requirements, applicants shall submit audited financial statements and income statements for the last four (4) years. Accordingly, Form TECH-2 A.4 shall be completed for the previous four (4) years.
5	*Eligibility and Evaluation Criteria – Page 3. Regarding the following requirement: "All bidders (submitting their proposals as an individual bidding entity or as a consortium member) must have proven records of data and information protection," please confirm whether signing Form TECH 7 is sufficient to demonstrate compliance, or whether you require additional supporting evidence.*	As per the EOI, submission of a duly completed and signed Form TECH-7 is sufficient at the EOI submission stage.
6	*Submission of EOI – Page 7. Please confirm whether the electronic copy of the EOI must be submitted on a CD/DVD or whether submission via a USB flash drive is acceptable.*	Applicants shall comply with the submission requirements specified under Section 7 of the EOI which specifies that "The EOI in two (2) hard copies and a soft copy (CD/DVD) shall be contained in a plain sealed envelope". Accordingly, the electronic copy shall be submitted on CD/DVD.
7	*Extension of Submission Deadline. Due to the comprehensive nature of the requirements, would it be possible to grant a two-week extension for the submission of the EOI?*	An extension of two weeks is provided.
8	*References from Subcontractors. Could you please clarify if references and project experience from subcontractors can be included and considered as part of the evaluation?*	As specified under Note 1 of Section 5 of the EOI, "The experience and resources of any Subcontractor will not contribute to the Applicant's qualifications." Accordingly, references and project experience of subcontractors shall not be considered for establishing the applicant's qualifications.
9	*Reference Value Distribution. Regarding the requirement of two references with a value of at least 100,000 e-Passports per year each, would it be permissible to submit one reference with 180,000 e-Passports per year and a second reference with 20,000 e-Passports per year?*	As specified under Section 5(ii) – Previous Experience, applicants shall provide at least two (2) reference sites, each involving a minimum annual production contract of 100,000 passports. Accordingly, each reference site shall independently meet the minimum requirement of 100,000 passports per year.

No.	*Query*	Response
10	*Submission of EOI – Page 7. Instead of a CD/DVD, is it possible to provide an electronic copy on a USB drive?*	Applicants shall comply with the submission requirements specified under Section 7 of the EOI which specifies that "The EOI in two (2) hard copies and a soft copy (CD/DVD) shall be contained in a plain sealed envelope". Accordingly, the electronic copy shall be submitted on CD/DVD.
11	*Extension of Submission Deadline. With reference to the EOI closing date of 30 October 2026, the company requests an extension of approximately four weeks, until 30 November 2026, citing the complexity of the requirements and the need to coordinate with technical teams and partners to prepare a secure and cost-effective proposal.*	An extension of two weeks is provided.
12	*Local Presence – Joint Venture. Would it be possible for only one member of the joint venture to establish a local presence in Mauritius where no local partner company has been selected?*	As specified under Section 6(v) – Submission Requirements of the EOI: "Local Partner or commitment to register a local subsidiary if awarded the project."
13	*Consortium leadership and local partner – Section 5. Please confirm that a consortium may be led by an international firm, with a Mauritian company as a non-lead consortium member satisfying the requirement that international bidders have a local partner.*	As specified under Section 5 of the EOI, a consortium shall bid as a single entity and its members shall elect a consortium leader. International bidders are required to have a local partner or commit to register a local subsidiary if awarded the project. Accordingly, a consortium may be led by an international firm with a Mauritian company as a non-lead consortium member.
14	*Corporate strength – Section 5(i) and Form TECH-2 A.4. For a consortium, is the requirement for liquid assets or a credit facility of at least USD 2,000,000 assessed for the consortium in aggregate, for the consortium leader, or for each member individually?*	The requirement for liquid assets or a credit facility of at least USD 2,000,000 shall be assessed on an aggregate basis for the consortium.
15	*Integration scope – Section 2. Please clarify what is meant by "COTs for verification" among the systems to be integrated.*	COTs refers to the Crime Occurrence Tracking System, which is identified in Section 2 of the EOI as a system to be integrated for verification purposes.
16	*Biometrics – Section 2. Please confirm whether fingerprint capture and storage in the chip, protected by Extended Access Control, is required, and whether any retention requirements will apply to biometric data held outside the chip.*	The detailed requirements relating to biometric capture, storage in the chip, and retention of biometric data will be specified at the subsequent Request for Proposal (RFP) stage.
17	*Sites and hosting – Section 2. Please indicate the number of Passport and Immigration Office branches, embassies, consulates and missions to be equipped, and whether the system will be hosted at the Government data centre.*	As specified under Section 2 of the EOI, the solution shall be implemented at the PIO Head Office, PIO branches in Mauritius and Rodrigues, and embassies, consulates and missions. The detailed number of sites and

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		hosting requirements will be specified at the subsequent RFP stage.
18	*Related systems. Please confirm whether integration with the planned digital border management system and e-Gates falls within the scope of this project.*	As specified under Section 2 of the EOI, the solution shall support integration with relevant existing Government systems. The detailed integration requirements, including any interfaces with the planned digital border management system and e-Gates, will be specified at the subsequent RFP stage.
19	*Evaluation and document formalities – Sections 5 and 6. Please indicate whether evaluation weightings or pass marks for shortlisting will be applied, and whether supporting documents (certificates, testimonials and financial statements) must be certified or notarised copies.*	The evaluation will be based on the eligibility and evaluation criteria specified under Section 5 of the EOI. In addition to the mandatory requirements, additional consideration will be given, where applicable, to additional reference sites, qualifications and other advantages specified in the EOI. Supporting documents should be verifiable to establish their authenticity.
20	*Extension of Submission Deadline – nVisionIT Ltd. The company requests an extension of three (3) weeks, from 30 October 2026 to 20 November 2026, citing the time required to obtain customer testimonials from foreign Government authorities, prepare certified translations, execute powers of attorney in different jurisdictions and arrange delivery of signed documents to Mauritius.*	An extension of 2 weeks is provided.
21	*Previous Experience – Section 5(ii) and Form TECH-2 B.2* *Chapter (ii) "Previous Experience", Points 1–4, specifies various project experience requirements without explicitly stating that all requirements must be demonstrated through a single reference project.* *However, the Note in Form TECH-2 B.2 indicates that all requirements listed under Chapter (ii) must be fulfilled by one single reference project.* *In this regard, please clarify whether the required project experience may be demonstrated collectively through multiple reference projects, with each project covering one or more of the specified requirements, rather*	As specified under Section 5(ii) – Previous Experience, the EOI identifies separate requirements for the respective reference sites. Accordingly, applicants may demonstrate compliance through multiple reference projects, provided that each applicable requirement is satisfied.

No.	*Query*	Response
	than requiring all requirements to be fulfilled by a single reference project. *We kindly request confirmation that experience demonstrated through multiple reference projects will be accepted.*	
22	*Previous Experience – Reference Period* *With regard to the Previous Experience requirements, we would appreciate clarification on the applicable reference period for the following criteria:* *1. Implementation of an e-passport project incorporating a polycarbonate data page and a colour facial image, with appropriate measures to safeguard colour quality.* *2. Implementation of a full ICAO-compliant PKI stack, including CSCA, DS, CVCA and DVCA setup and operation, and integration with the ICAO PKD.* *While the first requirement explicitly refers to projects carried out within the last five (5) years, no specific time limitation is stated for the second and third requirements.* *Please confirm that the five-year reference period does not apply to these two requirements and that projects implemented more than five years ago may also be considered.* *Furthermore, please clarify whether projects initially implemented more than five years ago may still qualify as valid reference projects if the bidder has continued to provide related services and maintenance, as well as ID document or consumables solutions, during the last five years.* *We kindly request confirmation that such projects may be accepted as valid references, provided they demonstrate the relevant experience and fulfil the respective technical requirements.*	The five-year reference period shall apply where expressly specified under Section 5(ii) of the EOI. For requirements where no reference period is specified, applicants may submit relevant reference projects implemented more than five years ago. Where a five-year period is specified, the reference project must satisfy the applicable requirement; continued maintenance or supply of consumables alone does not automatically establish compliance.
23	*Local Partner Experience – Section 5(ii)* *With regard to the requirement for at least two reference sites where the Local Partner has supplied, installed and configured a large IT system at national level or within a government entity during the last five years, please clarify whether this experience may be demonstrated by our designated Local Partner in Mauritius,*	As specified under Section 5(ii) – Previous Experience, the local partner is required to provide at least two (2) reference sites involving the supply, installation and configuration of a large IT system at national level or in Government within the last five (5) years.

No.	*Query*	Response
	independently of the reference projects required for the other ID-related experience criteria. *We kindly request confirmation that the Local Partner's experience in large IT systems may be assessed separately and does not need to be demonstrated through the same reference projects submitted to fulfil the other ID-related project experience requirements.*	Accordingly, these references may be submitted separately from the ePassport and PKI reference projects.
24	*Financial Capabilities – Form TECH-2 A.4* *With regard to the Financial Capability requirements, the relevant form requests the name and details of the "Banker", while the financial capability assessment appears to be based on KPIs derived from our audited financial statements for the previous financial years.* *In this context, could you please clarify the purpose of the requested banking information and specify which details are required?* *In particular, please confirm whether the information of our banking institution and its contact person is required, or whether the intention is to obtain the details of our officially appointed auditor responsible for auditing our financial statements.* *We appreciate your clarification regarding the exact information to be provided in this section and its relevance to the Financial Capability assessment.*	"Banker" refers to the applicant's banking institution and not its appointed auditor. Applicants shall provide the name and relevant contact details of their banking institution, including a contact person where available.
25	*Financial Capabilities – Form TECH-2 A.4* *With regard to the Financial Capability section, the requirements request financial KPIs for the past five years. However, the corresponding form only provides fields for reporting the KPIs for the past four years.* *Could you please clarify this discrepancy and confirm whether the submission of financial KPIs for the four years covered by the form will be considered sufficient, or whether information for all five years is required?* *Furthermore, the form requests projected financial KPIs for the next two project years.* *Given the inherently volatile nature of the government business sector, providing reliable financial forecasts for this period is subject to considerable uncertainty.*	As clarified previously, applicants shall provide financial information for the last four (4) completed financial years. Form TECH-2 A.4 shall be completed accordingly. The projected financial KPIs for the next two years should also be provided as requested in the form, based on reasonable estimates and assumptions.

No.	*Query*	Response
	In this context, we request confirmation that the submission of historical financial KPIs, based on our available financial statements, without projected KPIs for the next two project years will nevertheless be acceptable and will not result in the rejection of our Expression of Interest (EOI). *We would appreciate your clarification and confirmation on both points.*	
26	*Previous Experience – Form TECH-2 B.2* *Form TECH-2 B.2, relating to project experience, requires the disclosure of the contract value in USD for each reference project.* *However, many of our contracts with governments and public authorities are subject to non-disclosure agreements (NDAs) or contractual confidentiality obligations that restrict the disclosure of specific contract values.* *In this regard, can you please confirm that project references will still be accepted where the contract value or exact contract value cannot be disclosed due to such confidentiality obligations.* *Please also clarify whether an alternative form of evidence, such as an indication of the approximate contract value or a confirmation that the project meets the applicable financial threshold, would be acceptable in such cases.*	Applicants shall complete Form TECH-2 B.2 as required under the EOI. Where the exact contract value is subject to confidentiality obligations, applicants may indicate an approximate contract value, clearly identified as such, together with supporting information sufficient to verify the reference.
27	*Personnel Capabilities – Section 5(iii), Section 6(ix), Forms TECH-5 and TECH-6* *Chapter (iii) specifies requirements regarding the experience of the Project Manager and IT personnel. Furthermore, the "Technical Support Staff Summary Table" requests details for one Project Manager, one Alternate Project Manager and three IT Staff members.* *In addition, Chapter 6, "Submission Requirements", Subparagraph (ix), refers to various Forms TECH-5 and TECH-6 and states that "all required project staff and their proposed role in the project throughout the duration of the project should be clearly stated in the staffing details".* *Considering that the current Expression of Interest (EOI) stage provides only limited information regarding the overall project scope,*	As clarified previously, five (5) personnel are required at the EOI stage, comprising the Project Manager, Alternate Project Manager and three IT staff members. Applicants shall provide the relevant staffing details and CVs using Forms TECH-5 and TECH-6. Detailed staffing requirements for project implementation will be specified at the subsequent RFP stage.

No.	*Query*	Response
	technical requirements and implementation approach, we understand that the requested Forms TECH-5 and TECH-6, together with the "Technical Support Staff Summary Table", are primarily intended to demonstrate the qualifications and experience of the key personnel specified in Chapter (iii), namely the Project Manager, Alternate Project Manager and IT technical staff. *At this preliminary stage, a comprehensive breakdown of all personnel potentially required throughout the project lifecycle would be difficult to establish reliably without further details regarding the project scope and implementation requirements.* *We would therefore appreciate your confirmation that, at the EOI stage, the submission of staffing details for the aforementioned key personnel is sufficient.* *Should additional roles or specific personnel categories be required at this stage, we kindly ask you to identify these roles and clarify the level of detail expected for each.*	
28	*Extension of Submission Deadline* *Considering the scope of the qualification requirements and the supporting documentation to be provided, as well as the need to clarify certain aspects of the EOI requirements, we kindly request an extension of the current submission deadline from 30 October 2026 to 20 November 2026.* *The additional time would allow us to take into account the clarifications provided during this question-and-answer process and to prepare a complete and compliant Expression of Interest.* *We therefore appreciate in advance your confirmation that the requested extension shall be granted.*	An extension of 2 week is provided.

3. Following request for extension of date for submission date, the closing and opening dates have now been re-scheduled as follows:

Closing and Opening dates for submission of bids: Friday 13 November 2026 at 13:30 hours.

4. All prospective bidders are kindly requested to take note of **Addendum No 1** and submit their bids accordingly.

Y. Imreet (Ms)
for Secretary for Home Affairs
(Defence and Home Affairs)
Prime Minister's Office

21 October 2026